# **Pinners Georgia 2025** April 25- 26, 2025

Cobb Galleria Centre 2 Galleria Pkwy SE Atlanta , GA 30339

# Exhibitor Services Manual



Email: Service@Superior-Expo.com Website: <u>SuperiorExpoServices.BoomerEcommerce.com</u>



# WELCOME EXHIBITOR

Attention exhibitors! Get ready to maximize the impact of your exhibit at the Pinners Georgia 2025 with the help of SES (Superior Expo Services)! We are thrilled to announce that SES has been chosen as the Official Service Contractor for this exciting event, and we are committed to making it a successful and profitable experience for you.

At SES, we understand the importance of a well-executed exhibit, and we are here to assist you every step of the way. Whether you need rental packages, experienced labor for booth installation or dismantling, or any other service to enhance your exhibit, we've got you covered. Consider us your trusted partner in making your presence at the Pinners Georgia 2025 unforgettable.

To make your experience even more convenient, we have enclosed important event information and order forms for the services you may require. If you prefer a hassle-free, online experience, simply contact Service@Superior-Expo.com to request a user login and access all the information electronically. We are here to answer any questions you may have regarding shipping, storage, furniture, graphics, and labor.

As exhibitors ourselves, we understand the challenges and opportunities that come with showcasing your brand at an event. That's why we strive to provide top-notch services that not only meet but exceed your expectations. We want to be more than just a service contractor; we want to be your trusted ally in creating a successful and memorable exhibit.

So, exhibitors, seize this opportunity to elevate your exhibit at the Pinners Georgia 2025! <u>We offer a discounted rate for</u> <u>orders placed by Wednesday, April 9, 2025</u>. So, don't hesitate; let SES be your go-to partner for all your exhibitor service needs. Together, we will make this event a resounding success. Contact us today and let's make magic happen!

Exhibitor Service Department Superior Expo Services 706 Rand Road Kaufman, TX 75142 <u>Service@Superior-Expo.com</u> 972.271.7444 or toll free 866.386.3976 (866.FUN.EXPO)

Questions regarding the convention's policies, space assignments, display limitations and event schedules should be directed to:

Contact: Bennett Events Email: info@bennettevents.com

## Please Note:

Various items being provided for each booth by Show Management are located under Event Information.



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# **Event Information**

Discount Deadline:Wednesday, April 9, 2025Show Colors:BlackBooth Carpet Color:None. Available for rent on page 16.Aisle Carpet Color:Red

## **Booth Information**

Various items for each booth are provided by Show Management. Substitutions are not permitted. If alterations or additions are required, please review the enclosed order forms. No credit or refund will be given for items not used.

## Each 10x10 booth includes:

- 8' tall background drape (Black)
- 3' tall side dividers (Black)
- ♦ 1 ID Sign

Event Schedule – Subject to Ch	Event Schedule – Subject to Change											
SES Setup:	<u>Wednesday, April 23, 2025</u>	<u>8:00 AM - 5:00 PM</u>										
Exhibitor Move-in:	<u>Thursday, April 24, 2025</u>	<u>8:00 AM - 6:00 PM</u>										
Event Days:	<u>Friday, April 25, 2025</u> <u>Friday, April 25, 2025</u> <u>Saturday, April 26, 2025</u> <u>Saturday, April 26, 2025</u>	<u>10:00 AM - 8:00 PM</u> <u>9:30 AM - VIP</u> <u>9:00 AM - 7:00 PM</u> <u>8:30 AM - VIP</u>										
Exhibitor Move-Out:	Saturday, April 26, 2025	<u>7:00 PM</u>										
Driver Check-In by: Freight Re-directed at:	<u>Saturday, April 26, 2025</u> Saturday, April 26, 2025	<u>8:00 PM</u> <u>8:30 PM</u>										
Contractor/Decorator (SES) Move-Out:	Saturday, April 26, 2025	<u>7:00 PM</u>										

## Shipping Information (Material handling charges will apply.) \*For shipping labels see page <u>11</u>.

Advance Shipping Address:	Direct Shipments to Show Site:
Superior Expo Services	c/o Superior Expo Services - Pinners Georgia 2025
Trade Show: Pinners Georgia 2025	Booth Company Name & #
Booth Company Name & #	Cobb Galleria Centre
3500 Blue Ridge	2 Galleria Pkwy SE <b>,</b>
Buford, GA 30519	Atlanta , GA 30339
MUST be received by Tuesday, April 15, 2025	To arrive <u>NO EARLIER</u> than Wednesday, April 23, 2025



# **Order Summary & Payment Information**

Full payment must be received for services requested before your order will be processed. If you choose to pay by check, a credit card is still required to be on file.

This form authorizes SES to charge to your credit card account the amount of your advance/show site orders, material handling charges, shipping costs, surcharges and any other additional amounts incurred because of orders placed by you or your company representative. Please complete the information requested below and return this form with your order.

Company:	Booth #:							
Cardholder Name:								
Expiration Date (MM/YYYY):	Phone Number:							
Card Billing Address:								
	, agree to the conditions							
stated in this manual and the above	paragraph. *3% convenience fee charged for all credit card payments on total amount.*							

MasterCard VISA	AMERICAN
Material Handling (non-taxable)	\$
Booth Package	\$
Display Tables & Accessories	\$
Carpet & Cleaning	\$
Pipe & Drape	\$
Floral	\$
Luxury Furniture	\$
Sign & Graphics	\$
Rental Units	\$
Add On	\$
Hanging Banner/Rigging	\$
In-Booth Forklift	\$
Cartload Service	\$
Vehicle Spotting Service	\$
Labor (non-taxable)	\$
TOTAL	\$
Sales Tax 8.25%	\$
GRAND TOTAL	\$

## Discount Deadline:

<u>Wednesday, April 9, 2025</u>

- All prices include delivery, installation, rental charges for the duration of the show and removal at completion.
- Payment in full must accompany all orders by discount deadline date to receive the discount price. Orders received after this date will be charged the standard rate.
- Items cancelled on or prior to <u>Wednesday, April 9, 2025</u> will be refunded at 100%. Items cancelled after <u>Wednesday, April 9, 2025</u> and prior to delivery will be refunded at 50%. Items cancelled on the show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are Luxury Furniture, Graphics and Display Rentals. If these items are cancelled Wednesday, April 9, 2025 they will be billed at 100%.

If paying by check, make payable to:	Superior Expo Services
Mail order forms & full payment to:	706 Rand Road Kaufman, TX 75142
Please reference the Shov A \$50 service charge will be added for pr	v Name & Company Name ocessing checks drawn on foreign banks.
ACH/Wire Transfers – Contac A \$25 service charge will be added service charge for inter	for processing U.S. wire transfers. \$50
Email orders with full payment to:	service@superior-expo.com
Fax orders with full payment to:	972.271.7888 Attn: Exhibitor Services



# **Payment Policies**

Full payment must be received for services requested before the order is processed.

## If you choose to pay by check, a credit card is still required to be on file.

- All prices include delivery, installation, rental charges for the duration of the event and removal at completion.
- All charges are subject to sales tax.
- Payment in full must accompany all orders by <u>Wednesday, April 9, 2025</u> to receive the discount price.
- Orders received after this date will be charged the standard rate.
- Items cancelled on or prior to <u>Wednesday, April 9, 2025</u> will be refunded at 100%. Items cancelled after <u>Wednesday, April 9, 2025</u>, and prior to delivery will be refunded at 50%. Items cancelled on the show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are *Luxury Furniture, Graphics and Display Rentals*. If these items are cancelled after <u>Wednesday, April 9, 2025</u> they will be billed at 100%.

### ADDING TAX TO YOUR ORDER

- Use the Credit Card Authorization form to help add up your order.
- Multiply the appropriate 8.25% Sales Tax by the subtotal to arrive at the grand total.
- To be tax exempt you must be a government or non-profit organization. If you are eligible, please provide an exemption certificate when placing your order. A resale certificate is not acceptable, as we are not providing services to be resold.

### **PAYMENT OPTIONS**

- Online Ordering A link to the site, username and password will be emailed to you.
- Payment by Email Email your order with full payment to: service@superior-expo.com
- Payment by Fax Fax your order with full payment to: <u>972.271.7888, Attn: Exhibitor Services</u>
- Payment by Mail Mail your order forms and full payment to:
   Superior

Superior Expo Services 706 Rand Road Kaufman, TX 75142 RE: Pinners Georgia 2025

- SES accepts MasterCard, Visa, and American Express cards only.
- If a check is being submitted for payment, please attach with your order forms and mail to **Superior Expo Services**. If you choose to pay by check, a credit card is still required to be on file. All checks should be payable to: **Superior Expo Services**
- A \$50 service charge will be added for processing checks drawn on foreign banks.
- Orders will NOT be processed without full payment. Please complete the Credit Card Authorization Form.
- ACH/Wire Transfers Contact SES at 972.271.7444. A \$25 service charge will be added for processing U.S. wire transfers. A \$50 service charge for international wire transfers.

## **ADVANCE ORDERS (DISCOUNT RATE)**

Purchase orders may not be used in lieu of payment. SES will only accept purchase orders from Government and State Agencies. To process your order and receive advance prices, payment in full must accompany your order. Advance payment for material handling should be based on estimated weight. Advance payment for labor and other equipment rental services should be based on estimated installation and dismantling hours.

### **SHOW SITE ORDERS**

All show site orders including labor and material handling are payable upon presentation of our invoice at the event. For your convenience, we accept Visa, MasterCard and American Express, as well as checks, Travelers checks and cash. Orders received after the deadline or made at the service desk during the event will be billed at standard prices. Services ordered at show site will not be processed without full payment.

### **THIRD PARTY ORDERS**

If you have contracted work through a display/exhibit house and require the services of SES, the payment policies stated above apply. Please forward this information to the proper parties. The Exhibiting Firm is ultimately responsible for payment of charges incurred. In the event the named third party does not make payment upon presentation of the invoice at show site, such charges will be presented to the exhibiting firm for payment.

### **INTERNATIONAL EXHIBITORS**

International exhibitors must pay for all services in US funds and must be drawn from a US bank. All charges must be paid in full prior to the close of the event by credit card, check or cash. A \$50 service charge will be added for processing checks drawn on foreign banks. Wire transfers must include a \$25 (US) transfer fee. \$50 (US) service charge for international wire transfers.

### MATERIAL HANDLING/LABOR ORDERS/RIGGING ORDERS FORKLIFT, ETC.

If you are shipping freight to our warehouse or to show site and/or are ordering labor for installation or dismantling and/or rigging, you must complete the *Credit Card Authorization form*. Our services will not be performed unless we have a credit card authorization form on file. If you require rigging or dismantling labor on move out, charges will be applied to your credit card.



# Limits & Liability

## **RESPONSIBILITY FOR LABOR**

- SES, its subcontractors, and Show Management shall not be responsible for loss, delay or damage due to strikes, lockouts or work stoppages of any kind.
- SES, its subcontractors, and Show Management shall not be responsible for loss, injury or damage caused by laborers or equipment furnished by SES or its subcontractors, except when such laborers are working for or operating equipment under the direct supervision of a supervisor designated by SES or its subcontractors.
- SES, its subcontractors, and Show Management shall not be liable to any extent for any actual potential or assumed loss of profits or revenues, or for any collateral costs, which may result from any loss, injury or damage to an exhibitor's materials or exhibitor personnel, which may make it impossible or impractical to exhibit exhibitor's materials.
- Claims for loss, injury or damage, which are not submitted in writing to SES within thirty (30) days after the close of the event, at which the loss, injury, or damage occurred, shall be considered waived. No suit or action shall be brought against SES or its subcontractors more than one year after the accrual of the action.
- SES will not be responsible for improper packing of exhibitor materials and products or incorrect labeling if working under the supervision of the exhibitor.
- **SES** will not be responsible for improperly packed or concealed damages to exhibit.
- The placing of an order for the services of laborers and the use of equipment by an exhibitor, or any agent of the exhibitor, shall be construed as an acceptance by such exhibitor or agent of terms and conditions set forth.

### **MATERIAL HANDLING**

- SES, its subcontractors, and Show Management shall not be responsible for loss, delay or damage due to strikes, lockouts or work stoppages of any kind.
- SES, its subcontractors, and Show Management shall not be responsible for loss, injury or damage caused by laborers or equipment furnished by SES or its subcontractors, except when such laborers are working for or operating equipment under the direct supervision of a supervisor designated by SES or its subcontractors.
- SES, its subcontractors, and Show Management shall not be liable to any extent for any actual potential or assumed loss of profits or revenues, or for any collateral costs, which may result from any loss, injury or damage to an exhibitor's materials or exhibitor personnel, which may make it impossible or impractical to exhibit exhibitor's materials.
- Claims for loss, injury or damage, which are not submitted in writing to SES within thirty (30) days after the close of the event, at which the loss, injury, or damage occurred, shall be considered waived. No suite or action shall be brought against SES or its subcontractors more than one year after the accrual of the action.
- SES will not be responsible for improper packing of exhibitor materials and products or incorrect labeling if working under the supervision of the exhibitor.
- SES will not be responsible for improperly packed or concealed damages to exhibit.
- The placing of an order for the services of laborers and the use of equipment by an exhibitor, or any agent of the exhibitor shall be construed as acceptance by such exhibitor or agent of terms and conditions set forth.

## **CERTIFIED WEIGHT TICKETS**

• If no weight tickets or inaccurate weight tickets are indicated on the delivery documents presented, SES shall estimate the weight or re-weigh, and charges shall be based upon the estimates. The estimated weight shall be final and binding if actual scale weight figures are not submitted prior to the close of the show. All shipments received at the warehouse and show site are subject to re-weight.

## **EMPTY REMOVAL INSTRUCTIONS**

- All exhibitors must have all crates tagged for empty space storage by 2 hours prior to the end of Exhibitor move-in. Exhibitors will be subject to a surcharge of up to 20% of the total freight invoice if crates are not tagged for removal by the set deadline.
- Any shipments not handled by SES, but for which SES is required to handle storage of the empty shipping containers, a charge of \$50 per crate, case, box, or carton will be assessed.



## Limits & Liability (continued)

## **PAYMENT TERMS**

- For us to process your order for services and materials listed in this Exhibitor Service Manual, we must have a signed *Credit Card Authorization form* with credit card information or full payment in advance. Invoices for outstanding balances will be prepared at the service desk for review and payment.
- · Advance payments will be indicated, and any balance due must be paid in full by credit card, check or cash.
- All inquiries must be resolved and completed before you leave the event.

## **ORDERS, QUESTIONS & ADJUSTMENTS**

- All advance orders, discounted to your advantage, must be paid in full at the time the order is placed.
- Orders received without payment will not be processed. Payment for all show site orders will be due and payable upon presentation of our invoice at the show.
- Services ordered at the show site will not be processed without full payment.
- The availability of furnishings at the show site can, on occasion, be limited and for that reason cannot be guaranteed. It is recommended that you place your order in advance if possible.
- Any discrepancy in items ordered and items received, or any complaint or question concerning service, must be reported to SES immediately. Issues will be resolved and/or any valid adjustments will be made at that time and approved by the SES supervisor in charge. Credits and adjustments will not be made on information received after the show.
- Items cancelled on or prior to <u>Wednesday, April 9, 2025</u> will be refunded at 100%. Items cancelled after <u>Wednesday, April 9, 2025</u>, and prior to delivery will be refunded at 50%. Items cancelled on the show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are *Luxury Furniture, Graphics and Display Rental*. If these items are cancelled after <u>Wednesday, April 9, 2025</u> they will be billed at 100%.



# **Shipping Instructions**

## **ADVANCE SHIPMENTS TO WAREHOUSE**

- Shipments may be sent to the advance warehouse up to thirty (30) days prior to <u>Tuesday, April 15, 2025</u>. Shipments must arrive by <u>Tuesday, April 15, 2025</u>, by 3:30 pm. No shipments will be received at the warehouse on weekends or holidays.
- Shipments arriving at the warehouse after Tuesday, April 15, 2025, will be charged a late warehouse fee of \$160 in addition to any other charges incurred.

## **DIRECT SHIPPING TO SHOW SITE**

- Shipments must arrive no sooner than Wednesday, April 23, 2025. If shipments arrive before this date, they may be refused.
- · Shipments will be received during the designated move-in periods, as well as throughout the event. (See Event Information page).
- · As an exhibitor, it is your responsibility to instruct your carrier of the proper date for direct deliveries to the show site.
- Weigh tickets or Bills of Lading indicating weight must accompany freight delivery. The driver's signature on the show site receiving report will verify the total count and weight.

## **ALL SHIPMENTS**

- All shipments must be PREPAID. Collect shipments may be REFUSED.
- Shipments received without receipts, freight bills or specified unit counts on the receipts or freight bills from carriers will be delivered to the exhibitor's booth without guarantee of piece count or condition. Material handling and additional surcharges may apply.
- No liability will be assumed by **SES** for these shipments.

## **OUTBOUND SHIPMENTS**

- A SES Bill of Lading is required on ALL outbound shipments.
  - A Bill of Lading is a type of document that is used to acknowledge the receipt of a shipment of goods. In addition to acknowledging the receipt of goods, a Bill of Lading indicates the vessel on which the goods have been placed, their intended destination, and the terms for transporting the shipment to its final destination. A Bill of Lading is mandatory for **SES** to release your materials to your specified carrier at the close of the event. Freight left on the show floor without a Bill of Lading will result in an additional fee.
- Your SES Bill of Lading will be available for verification and signature at the SES Service Desk located at the show site.
- After your booth is packed, labeled and ready to be shipped, please return the completed Bill of Lading form to the Service Desk.
- Please duplicate the form for split shipments (one form for each location or one for each carrier).
- The Credit Card Authorization form MUST be provided when submitting this form.
- If your carrier fails to show up, your shipment will be re-directed through SES Solutions and the discount rate will not apply.
- It is YOUR responsibility to contact and make all arrangements for any other carrier than the preferred carrier, SES Solutions.
- If using an alternate carrier, please provide SES with shipping documents and/or labels as well as this form.
- SES reserves the right to re-direct any outgoing shipment via an alternate carrier in the event the requested carrier fails to pick up the shipment by the established carrier check-in deadline.



## **Shipping Request Form** \* Complete form and send to <u>Service@Superior-Expo.com</u>. A quote will be sent via email.

Company Name:				Booth #								
Contact Name:						Phone #						
E-mail Address:												
INBOUND – PICK UP LOCATION INFORMATION												
Requested Pick up												
Date:												
Company:												
Street Address:												
City, ST, Zip:												
SHIPPING TO:												
I will be shippin	ng to the Adv	vance		I will be	e shippi	ing <b>Dire</b>	ect to Show	/ Site				
Warehouse				Cobb G	Galleria	Centre	!					
Superior Expo				2 Galle		•						
3500 Blue Ridg	•			Atlanta , GA 30339								
Buford, GA 30												
Advance Warehouse		by:	Delivery no earlier than: Wednesday, April 23, 2025									
Tuesday, April 15, 20	25											
				D SHIPP					has the form			
		d Transportation. Plea re. So we may deliver	-						-			
	•	from pick up address:	•			<i>y. serie</i>		,	F			
Company:												
Address:												
Type of Service	Number	Description of		Dimensions in Inches Estimated Weight								
	of Pieces	Articles							Subject to Correction			
Standard Ground		Crates (wooden)	L	x	w	x	н					
Expedited Ground		Cartons (cardboard)	L	x	w	x	Н					
□ Next Day		Trunks/Cases (fiber) color	) L	x	W	x	н					
□ Other		Skids/Pallets	L	x	W	х	Н					
		Other	L	х	W	x	Н					
🗆 Inside Pick up-Addt	'l charge ma	y be incurred.										
Residential pick up	/drop off Ad	dt'l charge may be	incur	red.								

A representative from Superior Expo Services will contact you to confirm receipt of your request for shipping and finalize details.

Hours of Operation:

□ Liftgate Needed

\*Final Weight subject to correct weight & Dimensions



		YOUR CONVENIENCE. PLEASE PLACE ONE ON EACH PIECE SHIPPED RE LABELS ARE NEEDED, COPIES ARE ACCEPTABLE.									
SES	SUPERIOR EXPO SERVICES	Advance Warehouse Label									
Pinners Georgia 2025 EXHIBIT MATERIALS <u>MUST</u> be received by Tuesday, April 15, 2025 Between 8:30 AM – 4:00 PM To: (Exhibiting Company Name)											
Booth #(s): Carrier:	Superior Expo Services 3500 Blue Ridge Buford, GA 30519 Booth #(s): Number of Pieces:										
SES	SUPERIOR EXPO SERVICES	Direct To Show Site Label									
Pinners Georgia 2025 EXHIBIT MATERIALS To arrive <u>NO SOONER</u> than Wednesday, April 23, 2025											
To: (Exhibiting Company Name) Cobb Galleria Centre 2 Galleria Pkwy SE, Atlanta , GA 30339 Booth #(s): Number of Pieces:											



# Material Handling FAQ's

SES has the responsibility of receiving and handling all exhibit materials, empty materials and empty crates. It is our responsibility to manage docks and schedule vehicles for the smooth and efficient move in/out of the event. SES will not be responsible, however, for any materials they do not handle. SES will have complete control of the loading docks at all times. If you wish to unload or load, you must report to the SES Freight Desk. Do not proceed to docks until told to do so.

#### WHAT IS MATERIAL HANDLING?

Material handling includes receiving, unloading your exhibit materials, storage for up to 30 days at the advance shipping location, delivery to your booth, handling of empty containers (removal from booth, stored, then returned to the booth at the close of the event) and removal of the material from your exhibit booth for reloading onto outbound carriers. This charge does not include the cost of shipping. Please refer to the *Shipping Information* page of this manual for further information.

### WHAT ARE CRATED SHIPMENTS?

Crated shipments are packed in any type of shipping container that can be unloaded at the dock and delivered without additional handling. Crated containers include: crates, fiber cases, and properly packed skids.

### WHAT ARE SPECIAL HANDLING SHIPMENTS?

- Mixed Shipments Includes a mix of both crated and uncrated materials.
- Ground Loading/Unloading Special handling charges will apply to shipments that arrive in vehicles that are not dock height, such as u-hauls, flatbed trailers, double drop trailers, etc.
- Stacked Shipments Shipments that require multiple items to be moved or removed for delivery to booth (i.e., loose items stacked on top of crates and/or pallets).
- Piece Loading/Unloading Drivers who require multiple pieces to be moved to the rear of the trailer in order to select the next piece or having to remove the freight from the trailer to re-fit in sequence.
- No Documentation Shipments that arrive from a carrier without a Bill of Lading, which requires additional time and labor to process.
- Excess of Small Shipments 10 or more loose pieces that are not palletized or crated.
- Uncrated Shipments Indicates a shipment that is shipped loose or pad-wrapped, and/or un-skidded machinery without proper lifting tools.

#### **HOW IS STRAIGHT TIME/OVERTIME DETERMINED?**

Straight Time – Monday – Friday, 8:00 am to 4:30 pm

- Overtime All other times, Saturday, Sunday and holidays
  - ST/OT or OT/ST: If freight will be handled one way on straight time and one way on overtime, either into the event or out of the event.
     OT/OT: If freight will be handled on overtime into the event and out of the event.
  - Overtime charges are assessed when SES has been granted access to the facility during overtime, per the contractual agreement with Show
  - Management and the facility. This includes warehouse shipments.

### HOW DO I CALCULATE MY MATERIAL HANDLING CHARGES?

Charges will be based on the weight of your inbound shipment. Each shipment received is considered separate. The shipment weight will be rounded up to the next 100 lbs. Each 100 lbs. is considered one cwt (hundred weight). There is a 200 lb. minimum charge for each shipment. Please refer to the *Material Handling Rate Sheet* for event prices.

Calculate Total CWT (Enter in increments of 10 lbs. only; make sure to round up to the next 100 lbs.)

Example below is based on the published rate:

350 lbs. (rounded to the next 100) divided by 100 = 4 Total CWT

4 CWT x \$82.59 = Material Handling Charge \$330.36

#### WHAT IS THE MOST COST EFFECTIVE WAY TO SEND SHIPMENTS?

The most cost-effective way to send your shipment is to consolidate and shrink wrap your shipments into one. If your shipment is broken up and delivered in multiple shipments, you will be charged per shipment. Please advise your carrier to deliver as one (1) shipment. Below is an example for an advance to warehouse shipment using the published rate: \$82.59.

If sending 4 Separate Shipments:

If sending 1 Consolidated Shipment:

1<sup>st</sup> shipment @ 41 lbs. = \$165.18 (200 lbs. minimum) 1 shipment (4 pieces) @ 197 lbs. = \$165.18 (200 lbs. minimum)

- 2<sup>nd</sup> shipment @ 44 lbs. = \$165.18 (200 lbs. minimum)
- 3rd shipment @ 52 lbs. = \$165.18 (200 lbs. minimum)
- 4<sup>th</sup> shipment @ 60 lbs. = \$165.18 (200 lbs. minimum)



## Material Handling Charges

Material handling is the process of receiving your materials, either at the warehouse in advance of the show or at show site during move-in; delivering them to your booth; removing empty containers for storage during the show; returning the empty containers to your booth after the show; delivering your materials back to the dock; and loading for outbound shipping. Charges are determined by weight and ease of handling.

### **ADVANCE SHIPMENTS TO WAREHOUSE**

- The advance warehouse will begin receiving shipments 30 days prior to: Tuesday, April 15, 2025
- All materials shipped advance to the warehouse MUST ARIVE BY: <u>Tuesday, April 15, 2025</u>
- Any shipment arriving after this date will be charged a late to warehouse fee of **\$154.80** in addition to any other charges incurred.
- Warehouse receiving hours are Monday Friday, 8:30 am 3:00 pm. Any shipment delivered after hours or on weekends may be refused.
- Small Packages: Cartons <u>under 35 lbs.</u> (received in a single shipment) will be charged \$50.18 for the 1<sup>st</sup> package and \$23.00 per package thereafter within the same shipment.
- Shipments will be weighed. Pricing is based on the actual weight of shipment.

#### **DIRECT SHIPMENTS TO SHOW SITE**

- All materials shipped direct to show site MUST ARRIVE NO SOONER THAN: Wednesday, April 23, 2025
- Any shipments arriving prior to the above date may be refused.
- Shipments will be received during the move in periods and throughout the event.
- Small Packages: Cartons <u>under 35 lbs.</u> (received in a single shipment) will be charged \$50.18 for the 1<sup>st</sup> package and \$23.00 per package thereafter (per shipment) within the same shipment.
- Shipments will be weighed. Pricing is based on the actual weight of shipment. Charges will not be billed until freight is received.

#### **OVERTIME**

- Overtime charges are assessed when SES has been granted initial access to the facility during overtime, per the contractual agreement between Show Management and the facility.
- Driver check-in time does not guarantee *straight time* rates.
- Overtime rate is applied to all shipments loaded or unloaded on Saturday, Sunday, holidays, and any time other than 8:00 am 4:30 pm, Monday through Friday.
- Overtime charges are assessed if shipment is moved into or out of show site on overtime due to scheduling.

Rates below based on Published Event Mov	e-In & Move-Out Schedule (OT Rates I	May Apply. See "Overtime" above.)				
Rate Classifications:	Price per CWT	200 lbs. Minimum				
Warehouse shipment (200 lbs. Minimu	n)					
Crated or skidded shipment	\$90.84	\$181.68				
Special handling	\$108.08	\$216.17				
Show Site Shipment (200 lbs. minimum	)					
Crated or skidded shipment	\$102.34	\$204.68				
Special handling	\$119.59	\$239.18				
Small package (Maximum weight 35 lbs	. per shipment					
First carton	\$55.19	-				
Each additional carton	\$25.30	-				
ADDITIONAL SURCHARGES:						
<b>Overtime Charge – Move-In or Move-O</b>	ut (in addition to above rates)					
Crated or skidded shipment	\$17.53	\$35.06				
Special handling shipment	\$21.92	\$43.84				
Double Overtime Charges – Move-In an	d Move-Out (in addition to above i	rates)				
Crated or skidded shipment	\$35.07	\$70.14				
Special handling shipment	\$43.82	\$87.64				
Late to Warehouse						
Freight arriving after						
Tuesday, April 15, 2025	\$183.93 per shipment					
Back to Warehouse (in addition to above ra	tes) Forced shipments for freight not p	picked up by carrier/left on the floor.				
200 lbs. minimum	\$209.00	\$418.00				
200 lbs. minimum	\$210.00	\$210.00				

A credit card MUST be on file for all material handling, and shipping inbound and/or outbound to event.



# Display Tables & Accessories Discount Deadline:

## Wednesday, April 9, 2025

Compa	ny:					Contact Name:							
Addres	s:				City, Stat	e:	Zip Code:						
Phone	#:			Email:			Booth #:						
QTY	Item Description	Discount	Standard	Total		em Description	Discount	Standard	Total				
Skirted	Display Tables 30" high		vhite vinyl)		Chairs								
	4' L x 24" W x 30" H	\$94.61	\$114.99	\$		de Chair	\$51.48	\$64.02	\$				
	6' L x 24" W x 30" H	\$115.25	\$139.04	\$		1odular High Stool ray Fabric – 29" Tall	\$82.06	\$102.44	\$				
	4th Side Skirt 6'	\$43.90	\$54.36	\$	P	added Chair	\$72.91	\$90.69	\$				
	Table Skirt Only 6'	\$68.99	\$86.48	\$	Pegboard	ds, Tack Boards & Gri	d Wall						
	8' L x 24" W x 30" H	\$133.80	\$161.51	\$		ack Board ' x 8' Horizontal	\$183.98	\$221.09	\$				
	4th Side Skirt 8'	\$43.64	\$54.36	\$		ack Board ' x 4' Vertical	\$183.98	\$221.09	\$				
	Table Skirt Only 8'	\$68.99	\$86.51	\$	Bag, Liter	rature & Garment Ra							
Skirted	Display Tables 42" high	(topped in v	vhite vinyl)		B	ag Rack	\$96.96	\$121.26	\$				
	4' L x 24" W x 42" H	\$127.80	\$159.94	\$	Li	terature Rack	\$106.63	\$130.67	\$				
	6' L x 24" W x 42" H	\$145.05	\$180.85	\$	C	lothes Rack	\$96.96	\$121.26	\$				
	4th Side Skirt 6'	\$43.64	\$54.36	\$	_	arment Rack – 2 Arm Vaterfall)	\$97.22	\$121.52	\$				
	Table Skirt Only 6'	\$68.99	\$86.51	\$	_	arment Rack – 4 Arm Vaterfall)	\$194.45	\$243.05	\$				
	8' L x 24" W x 42" H	\$166.47	\$208.81	\$	Addition	al Accessories							
	4th Side Skirt 8'	\$43.64	\$54.36	\$	Ea	asel	\$31.36	\$38.94	\$				
	Table Skirt Only 8'	\$68.99	\$86.51	\$	Fi	shbowl	\$29.80	\$35.80	\$				
Unskirt	ed Display Tables 30" hi	gh (topped i	n white viny	/l)	W	/astebasket	\$16.73	\$19.60	\$				
	4' L x 24" W x 30" H	\$55.41	\$68.99	\$	A	rm Light	\$63.51	\$78.92	\$				
	6' L x 24" W x 30" H	\$68.21	\$85.46	\$	FI	oor Lamp	\$50.44	\$89.64	\$				
	8' L x 24" W x 30" H	\$81.27	\$100.09	\$	Ta	able Light	\$72.91	\$100.88	\$				
Unskirt	ed Display Tables 42" hi	gh (topped i	n white viny	/l)	3	2" TV/Monitor w Feet	\$218.12	\$290.82	\$				
	4' L x 24" W x 42" H	\$78.66	\$95.65	\$	4	3" TV/Monitor w Feet	\$461.95	\$508.94	\$				
	6' L x 24" W x 42" H	\$90.69	\$112.64	\$	5	0" TV/Monitor w Feet	\$801.9	\$882.52	\$				
	8' L x 24" W x 42" H	\$98.00	\$122.83	\$	6	5" TV/Monitor w Feet	\$1,078.26	5 \$1,186.76	\$				
Unskirt	ed Specialty Tables 30"	in Diameter			R	olling TV Cart Floor St	and \$134.22	\$178.96	\$				
	Café Table 30" H	\$75.79	\$90.95	\$									
	Cocktail Table 42" H	\$96.70	\$115.78	\$									
Table R	isers (covered with whit	te vinyl)											
	4' L x 12" W x 12" H	\$56.97	\$71.08	\$									
	6' L x 12" W x 12" H	\$69.78	\$85.98	\$	С	hoice skirt color - E	vent Colors are: Black						
	8' L x 12" W x 12" H	\$80.50	\$101.14	\$		Red	Royal Blue						

#### **ORDER POLICY**

- All prices include delivery, installation, rental charges for the duration of the event and removal at completion.
- Payment in full must accompany all orders by <u>Wednesday, April 9, 2025</u> to receive discount price. Orders received after this date will be charged standard rate.
- Items cancelled on or prior to <u>Wednesday</u>, <u>April 9</u>, <u>2025</u> will be refunded at 100%. Items cancelled after <u>Wednesday</u>, <u>April 9</u>, <u>2025</u> and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are <u>Luxury Furniture</u>, <u>Graphics and Display Rentals</u>. If these items are cancelled after <u>Wednesday</u>, <u>April 9</u>, <u>2025</u> they will be billed at 100%.



Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	ш	\$



## **Luxury Furniture**





# **Carpet & Cleaning Order Form**

## **Discount Deadline:**

Prior to Show Opening Vacuum Daily

(Includes prior)

## Wednesday, April 9, 2025

Comp	Company:								Contact Name:							
Addre	ess:								City, State: Zip Code:					le:		
Phone	e #:		Email:										Воо	th #:		
Prices	ard Carpet include installation ice.) *8' x 8' and 8'		ths Custom Co	arpet	prices app	ly.		olor				Event C			<u>k</u>	
Qty	Item Description		Discount		andard	Tot	tal					Carp	et Colo	ors		
	10' x 10' Carpet		\$138.25	- ·	.73.00	\$										
	10' x 20' Carpet		\$252.97	- ·	15.70	\$				Pleas	e √ car	pet color of c	hoice:			
	10' x 30' Carpet		\$367.18		58.91	\$									_	
	10' x 40' Carpet		\$482.43		03.17	\$						Red	Gra			
	10' x 50' Carpet		\$605.00	\$7	46.38	\$						um	Tuxed		(Tux	is black/white mix)
Carpe	t Accessories		-	_							-	Teal	Blac	ck		
	Carpet Padding pe	-	\$0.84		.94	\$				R	loyal B	lue				
	Visqueen per sq ft		\$0.84	\$0	.94	\$										
	Taping of Visquee linear ft	n per	\$0.79	\$0	.84	\$										
may a	stom Carpet orders apply. Custom carpe om Carpet include installation,	et orders a	are non-refu	ndabl	е		_						t to ava	ailab	ility and add	itional charges
	Dimensions		Feet	X			=	Tota			X	Price	=		Total Price	
			F	t X		Ft	=		Sq ft X \$4.18		\$4.18	=				
Deluxe Custom Carpet         Prices include installation, removal, taping front edges, as well as Visqueen. (Please check carpet color of choice.)         Please call our Exhibitor Service Department at 972.271.7444 for price quotes and color options.         Cleaning       Porter Service																
		# of Days	Booth Size per sq ft	•	Price per sq ft	٦	ſotal			Descriptio	n	# of Event	Days		Price per Day	Total
	m Once to Show Opening	Days			\$0.36	\$				Up to 300 sq f	ť			х	\$140.60	\$

#### ORDER POLICY

\$0.34

\$

- All prices include delivery, installation, rental charges for the duration of the event and removal at completion.
- Payment in full must accompany all orders by <u>Wednesday, April 9, 2025</u> to receive discount price. Orders received after this date will be charged the standard rate.
- Items cancelled on or prior to <u>Wednesday, April 9, 2025</u>will be refunded at 100%. Items cancelled after <u>Wednesday, April 9, 2025</u> and prior to delivery will be refunded at 50%. Items cancelled on the show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are *Luxury Furniture, Graphics and Display Rentals*. If these items are cancelled after <u>Wednesday, April 9, 2025</u> they will be billed at 100%.

300 – 500 sq ft		x	\$189.73	\$			
EXCESSIVE TRASH FEE							
Excessive Track Eee will be subject to an additional fee for							

Excessive Trash Fee will be subject to an additional fee for	
dismantling and disposal.	

Т	otal	+	Sales Tax 8.25%	=	Grand Total
\$		+	\$	=	\$



# **Pipe & Drape Order Form**

## **Discount Deadline:**

## Wednesday, April 9, 2025

Company:		Contact Name:		
Address:		City, State:	Zip Code:	
Phone #:	Email:		Booth #:	

Drape				
QTY	Item Description	Discount	Standard	Total
ft	3' High Drape (includes hardware)	\$7.32	\$8.89	\$
ft	8' High Drape (includes hardware)	\$12.02	\$15.69	\$
Steel				
	3' Steel Uprights	\$6.27	\$7.58	\$
	8' Steel Uprights	\$7.06	\$8.36	\$
3' Steel Bases		\$8.36	\$10.45	\$
8' Steel Bases		\$8.36	\$8.36 \$10.45	
	6' – 10' Steel Expanders	\$6.27	\$7.06	\$



#### **ORDER POLICY**

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- Payment in full must accompany all orders by Wednesday, April 9, 2025 to receive discount price. Orders received after this date will be charged standard rate.
- Items cancelled on or prior to <u>Wednesday, April 9, 2025</u> will be refunded at 100%. Items cancelled after <u>Wednesday, April 9, 2025</u> and prior to delivery will be refunded at 50%. Items cancelled on the show site or after delivery are *non-refundable* and billed at 100%. Exceptions to this policy are Luxury Furniture, Graphics and Display Rentals. If these items are cancelled after Wednesday, April 9, 2025 they will be billed at 100%.

## Event Colors are: Black

Should you require a color other than the event colors, please contact Show Management for approval.

## **DRAPE COLORS**

## Please $\checkmark$ drape color of choice.

\*if other than event colors\*

Charges will apply. \*Please use colors only as a reference.

White **Royal Blue** Red Black Forest Green Plum Silver Burgundy Rose

Champagne



Teal

Gold



## Signs & Graphics Order Form Discount Deadline: Wednesday, April 9, 2025

Company:	Contact Name:	
Address:	City, State:	Zip Code:
Email:	Phone #:	Booth #:

## High-quality signs and graphics can enhance the overall image of your booth. Our *Graphic/Sign Department* at SES is driven to excellence and strives to produce the highest quality signs and graphics.

- All standard signs are digitally produced on white foam core.
  - Standard sign price includes text/copy placement in a color specified area on a single side.
- Custom signs and banners can be ordered in advance ONLY.
- We must receive your order, and digital files with payment by Wednesday, April 9, 2025. Orders received after this date may be subject to availability and additional charges may apply



Standard Size Signs									
	Size/Description 🗸 🖌 🖌				Discount	Standard	QTY	Total	
11" X 14"	Tabletop Sign – with easel back		Horizontal		Vertical	\$50.44	\$75.53		\$
22" X 28"	2" X 28" Stand Sign – single sided, includes sign stand		Horizontal		Vertical	\$134.33	\$179.01		\$
28" X 44"	28" X 44" Easel Sign – single sided, includes easel		Horizontal		Vertical	\$94.08	\$114.20		\$
2' X 6'	2' X 6' Banner – single sided with grommets				\$161.25	\$201.50		\$	
38 1/8" X 93"	38 1/8" X 93" Meter Board Sign – single sided, free standing						\$402.72		\$
11" X 17"	ID Sign – card stock					\$36.92	\$55.41		\$

Custom Graphics		
	Standard	Total
Customer Supplied graphics. (Must be sized. If graphic is not print ready, there will be a 1 hour graphic design charge.)	\$16.73 per sq ft	\$
Custom Graphics Design (1 hour minimum)	\$78.40 per hour	\$

#### Complete information below:

Dimensions: Length (ft) x Width (ft) = Square (ft)									
Substrate:	Vinyl Banner	Foam Core	Coroplast	Sintra	Gator Board	Other:			
Other options: Grommets		ets	Easel Back	Single Sided	П ро	uble Sided			

#### **ORDER POLICY**

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- Items cancelled on or prior to <u>Wednesday, April 9, 2025</u> will be refunded at 100%. Items cancelled after <u>Wednesday, April 9, 2025</u>, on show site or after delivery are <u>non-refundable</u> and billed at 100%.

Total	+	Sales Tax 8.25%	Ш	Grand Total
\$	+	\$	ш	\$



## Custom Booth Rental Displays Order Deadline: Wednesday, April 9, 2025

Experience unparalleled display solutions with SES. Discover a range of premium materials to elevate your exhibition requirements. Whether it's an 8' X 8' or a grand 40' X 40' booth, we specialize in tailoring to your specifications. Utilizing top-noch Agam and BeMatrix hardware in conjunction with foam board, acrylic, and fabric graphic options, we ensure your exhibit booth garners attention. Embrace innovative possibilities as we collaborate to perfectly meet your distinctive needs.







# Standard Booth Rental Display

## Wednesday, April 9, 2025

Company:		Contact Name:	
Address:	Cit	ty, State:	Zip Code:
Email:	Ph	one #:	Booth #:

- Payment in full must accompany ALL orders.
- Rental Units are available if ordered by <u>Wednesday, April 9, 2025</u>. Orders received after this date may be subject to availability and additional charges may apply.
- Please refer to the Add-Ons for Rental Units or Display Tables & Accessories order forms for further options.
- Rental Units include: Installation & dismantling.
- Items cancelled prior to <u>Wednesday, April 9, 2025</u>, will be refunded at 100%. Items cancelled after <u>Wednesday, April 9, 2025</u>, on show site or after delivery are <u>non-refundable</u> and billed at 100%.
- Graphic files (PDF preferred) must be received by <u>Wednesday, April 9, 2025</u>.

10' x 10' Rental Units		Price	Total
Backwall Unit <i>without Graphics</i> 10' wide x 8' tall Backwall Unit includes printed company name header	Particular	w/o graphics \$1,343.28	
Backwall Unit <i>with full Graphics</i> 10' x 8' tall Backwall Unit includes one side full custom printed graphics. (Double sided graphics available at an additional cost.)		with graphics \$2,404.31	
10' x 10' Booth Display without Graphics 10' wide x 8' tall Booth Display includes 2 side rails, 1 meter counter, and 2 chairs. Also includes printed company name header and printed front panel on meter counter		w/o graphics \$1,792.78	
10' x 10' Booth Display <i>with Full Graphics</i> 10' wide x 8' tall Booth Display includes 2 side rails, 1 meter counter, and 2 chairs. Also includes one side full custom printed graphics. (Double sided graphics available at an additional cost.)		with graphics \$2,911.30	
Superior Custom Booth 10' wide x 10' tall Custom Booth includes backwall with full custom printed graphics, meter counter and half-meter pedestal with full custom printed graphics		\$3,130.83	
10' x 20' Rental Units			
10' x 20' Booth Display <i>without Graphics</i> 20' wide x 8' tall Booth Display includes 2 side rails, 2-meter counters, and 2 chairs. Also includes 2 printed company name headers and printed front panel on meter counters	A A A A A A A A A A A A A A A A A A A	w/o graphics \$3,580.33	
10' x 20' Booth Display with Graphics 20' wide x 8' tall Booth Display includes 2 side rails, 2-meter counters, and 2 chairs Also includes one side full custom printed graphics. (Double sided graphics available at an additional cost.)		with graphics \$5,817.38	
Black Panel 10' x 20' Display 20' wide x 8' tall Booth Display with all black panels includes 2 side rails with curved ends, 2 printed company name headers, 6 shelves, lockable storage closet with key		\$4,139.59	
20' x 20' Rental Unit or Custom Design			1
For 20' x 20' Rental Units or larger, or custom design please call 972.271.7444 or email service@superior-expo.com.			

#### **ORDER POLICY**

- All prices include delivery, installation, rental charges for the duration of the event and removal at completion.
- Payment in full must accompany all orders by <u>Wednesday, April 9, 2025</u> to receive discount price. Orders received after this date will be charged the standard rate.
- Items cancelled on or prior to <u>Wednesday, April 9, 2025</u> will be refunded at 100%. Items cancelled after <u>Wednesday, April 9, 2025</u>, on show site or after delivery are <u>non-refundable</u> and billed at 100%.

Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	=	\$



## **Add-Ons for Rental Units**

## **Discount Deadline:**

## Wednesday, April 9, 2025

Company:	Contact Name:				
Address:	City, State:	Zip Code:			
Email:	Phone #:	Booth #:			

Payment in full must accompany ALL orders.

• Add-Ons for Rental Units are available if ordered by <u>Wednesday, April 9, 2025</u>. Orders received after this date may be subject to availability and additional charges may apply.

- Please refer to the "Graphics Order Form" for further options.
- Items cancelled prior to <u>Wednesday, April 9, 2025</u>, will be refunded at 100%. Items cancelled after <u>Wednesday, April 9, 2025</u>, on show site or after delivery are <u>non-refundable</u> and billed at 100%.

Add-Ons		Discount	Standard	QTY	Total
Meter Counter: Black countertop with black sides, graphics optional.	Can be ordered separately or added to rental units	\$357.92	\$385.89		\$
Literature Stand: Collapsible literature stand with 6 pockets	Can be ordered separately or added to rental units	\$106.53	\$130.31		\$
Cocktail Table: 42" tall with standard base	Can be ordered separately or added to rental units	\$96.70	\$115.78		\$
Café Table: 30" tall with standard base	Can be ordered separately or added to rental units	\$75.79	\$90.95		\$
32" TV/Monitor w Feet (HDMI cable not included)	Can be ordered separately or added to rental units.	\$218.12	\$290.82		\$
43" TV/Monitor w Feet (HDMI cable not included)	Can be ordered separately or added to rental units.	\$461.95	\$508.94		\$
50" TV/Monitor w Feet (HDMI cable not included)	Can be ordered separately or added to rental units.	\$801.99	\$882.52		\$
65" TV/Monitor w Feet (HDMI cable not included)	Can be ordered separately or added to rental units.	\$1,078.26	\$1,186.76		\$
Rolling TV Cart Floor Stand: Height adjustable mount and audio, lockable caster wheels for 32-70" flat screen and curved tv. (TV rented separately)	Can be ordered separately or added to rental units	\$134.22	\$178.96		\$



Cocktail Table 42" tall Standard Base





Rolling TV Cart Floor Stand (TV rented separately)



TV/Monit



ORDER POLICY

- All prices include delivery, installation, rental charges for the duration of the event and removal at completion.
- Payment in full must accompany all orders by <u>Wednesday, April 9, 2025</u> to receive discount price. Orders received after this date will be charged the standard rate.
- Items cancelled on or prior to <u>Wednesday, April 9, 2025</u> will be refunded at 100%. Items cancelled after <u>Wednesday, April 9, 2025</u> on show site or after delivery are <u>non-refundable</u> and billed at 100%.

Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	=	\$

Literature Stand



## Labor – Display Labor Order Form

Company:	Contact Name:			
Address:	City	, State:	Zip Code:	
Email:	Pho	ne #:	Booth #:	

#### Very Important:

If using SES Supervision, please fill out the information below as well as the Outbound Bill of Lading (located on the next page). If using Exhibitor Supervision, please complete all outbound shipping documents at the SES Service Desk prior to the close of the event.

All work performed without direct exhibitor supervision will be charged a 25% supervision fee with a minimum fee of \$25.00.

All orders must be paid for in advance. Orders for display labor will not be processed without pre-payment. The minimum charge for labor is one (1) hour per worker. Labor thereafter is charged in half (1/2) hour increments per worker. Labor cancelled on site will be charged a one (1) hour cancellation fee per worker. If Exhibitor fails to use the worker (s) at the time specified, a one (1) hour "Not Ready" charge per worker will apply.

Rates Based on one (1) man, per one (1) hour										
	Pre-Order	Show Site	Days	Time						
Straight Time	\$75.27	\$97.22	Monday – Friday	8:00 am – 4:30 pm						
Overtime	\$112.91	\$145.83	Monday – Friday Monday – Friday Saturday	4:31 pm – 12:00 am Prior to 8:00 am & after 4:30 pm All Day						
Double Time	\$150.54	\$194.44	Sundays & Holidays	All Day						

#### Please complete information below:

Invoice will be calculated according to actual hours worked.

	# of Men	Date	Start Time	# of Hours
Install				
Dismantle:				

### Type of Service:

□ SES Supervision (*Exhibitor not required to be present*)

SES will proceed with your display setup unless you instruct us otherwise. Work will be done on straight time, unless move in/move out schedule does not permit. All work performed without direct exhibitor supervision will be charged a 25% supervision fee with a minimum fee of \$25.00.

#### If using SES Supervision, please complete the information below:

Number of Crates:				Self-contained unit?	Yes	No	
Set up plans attached?	Yes	No No		Photo enclosed?	Yes		
Carpet:	🗌 Own	SES	Color:	Suggested tools (i.e. 16' ladder):			
Special Instructions:							

Special Instructions:

#### Exhibitor Supervision (Exhibitor must pick up labor from the SES Service Desk)

All work to be performed ONLY under the supervision of an Exhibitor Representative. Labor ordered and not called for by the exhibitor will be billed at a one (1) hour "Not Ready" charge per man. Work start time can only be guaranteed in those cases when labor is requested for the start of the workday.

Contact information for the person in charge of your move in:

Name:

Phone number:

### Order Policy

- The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment.
- Equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour "Not Ready" charge per worker and equipment will apply.

Total	+	Sales Tax 8.25%	ш	Grand Total
\$	+	\$	ш	\$



## Labor – Hanging Banner/Rigging Order Form

Company:	Contact Name:			
Address:	City	, State:	Zip Code:	
Email:	Pho	ne #:	Booth #:	

• If the below procedures are not followed, SES cannot guarantee hanging of your banner/sign.

- Overhead hanging banners/signs should be sent in separate containers to the advance warehouse. Please use the advanced shipping labels and note "Banner" on label. Your banner
   MUST arrive by Wednesday, April 9, 2025.
- All ceiling rigging must conform to Show Management facility rules, regulations, and facility limitations.
- All hanging banners/signs must be installed and removed by SES. Display companies and/or I & D representatives may supervise but will not be allowed to install or remove the hanging banner/sign. Assembly and disassembly of overhead hanging can be provided by SES at an additional cost, or by your company representative, display house, or lighting contractor pending a *Certificate of Insurance*. Please complete the enclosed *Display Labor* order form if you need SES to assemble your banner/sign. Set up instructions should be provided for signs requiring assembly.
- To minimize your costs hanging points should be prefabricated and ready for use. If any hang point supports are over 250 lbs., notify SES immediately for special authorization.
- For signs other than banners include a blueprint or drawing with detailed information so that hang points can be determined.
- Electrical signs must be in working condition and in accordance with the National Electric Code. Electrical Service requirements must be ordered in advance through the specified
  electrical provider.
- If you require SES Supervision a 25% surcharge will be added to your rigging total.

apply

<u>All orders must be paid for in advance.</u> Orders for hanging banner/rigging will not be processed without pre-payment. The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment. Equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If the Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour *"Not Ready"* charge per worker and equipment will apply.

Rates											
Based on a crew, which	will consist of a	ו lift with two (2) ו	riggers.								
	F	Pre-Order	Show Sit	e			Days			Time	
Straight Time	aight Time \$284.86		\$370.32		Mono	day – Frid	day		8:00 am - 4	4:30 pm	
Overtime	vertime \$427.29					day — Frid day — Frid day			4:31 pm – 12:00 am Prior to 8:00 am & after 4:30 pm All Day		
Double Time		\$569.72	\$740.64		Sunda	ays & Ho	lidays		All Day		
Please complete inform	ation below:										
Installation Date:	Time:	Approx Hrs.:	Weight (lbs.):	Height	(ft):	# of Pt	is:	Assemb Requir		Supervisi	on?
Type: Fabric – Cloth Chain Motor: Yes Indicate dimensions from each	□ No	Electrical		Circle		Square		ingle	SES Sup (25% sup	ervision charg	
	aisle	ft in from front a	aisle				-		osition of		
Contact name and phon	e number of p	erson in charge o	f your move in:								
Name:											
Phone Number:											
	Order Poli	cv					Sales T	av			
<ul> <li>The minimum charge for la thereafter is charged in ha</li> </ul>	ibor is one (1) hou	r per worker and equip		Ś	Total	+	8.25%			d Total	
<ul> <li>Equipment and labor cance per worker and equipment the time specified, a one (2)</li> </ul>	. If the Exhibitor fa	ails to use the workers	and equipment at	ĻÝ			۲ ۲				



## Labor – In-Booth Forklift Order Form

Company:	Contact Name:				
Address:	City	, State:	Zip Code:		
Email:	Pho	ne #:	Booth #:		

In-booth forklift service may be required to:

• Assemble displays, or when uncrating, positioning, and re-skidding equipment and/or machinery.

Assist in the moving of equipment and materials weighing 200 lbs. or more within your booth space.

Please Note:

- In-booth forklift service *does not* replace material handling.
- Must not require storage of empty crates, pallets, or packaging.
- Unloading and loading must be done at exhibitor's direction.
- Forklifts must be ordered in advance for more than 5,000 lbs. capacity. Please contact SES at 972-271-7444 for a quote.

All orders must be paid for in advance. Orders for in-booth forklift will not be processed without pre-payment. The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment. Equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If the Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour "Not Ready" charge per worker and equipment will apply.

Rates Based on one (1) hour per one (1) forklift										
	Pre-Order	Show Site	Days	Time						
Straight Time	\$119.17	\$154.92	Monday – Friday	8:00 am – 4:30 pm						
Overtime	\$178.76	\$232.38	Monday – Friday Monday – Friday Saturday	4:31 pm – 12:00 am Prior to 8:00 am & after 4:30 pm All Day						
Double Time	\$238.34	\$309.84	Sundays & Holidays	All Day						

### Please complete information below:

Invnire	will he	calculated	according	to.	actual	hours	worked	

	# of Forklifts up to 5,000 lbs. (w/operator)		Weight of heaviest piece		viest piece	Date		Time	Approx hours	
Install:										
Dismantle:										
Describe work needed:  Spotting of Equipment Installation/Dismantle of Header Other										
Specify othe	r equipment:		Straps			Chains			Fork Extensions	
Four (4) stage forklift required:					No					

#### Contact information for the person in charge of your move in:

Name: \_

Phone Number: \_\_\_\_

### Order Policy

• The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment.

• Equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour *"Not Ready"* charge per worker and equipment will apply.

Total	+	Sales Tax 8.25%	=	Grand Total		
\$	+	\$	=	\$		



## Labor – Cartload Service Order Form

Company:		Contact Name:				
Address:	City	, State:	Zip Code:			
Email:	Pho	ne #:	Booth #:			

#### A Credit Card Authorization form must be on file to receive service.

SES is pleased to make available one (1) laborer with one (1) pushcart, for one (1) trip, one way from the dock to your booth or from your booth to the dock for a charge of \$62.00 (ST) or \$93.15 (OT) each way. <u>A cartload is ten (10) pieces or less, weighing less than 200 lbs. total</u>. There is a maximum of two (2) cartload trips per booth. If additional trips are required, the exhibitor will be charged for material handling.

This service will help expedite the process and reduce your hassles. Service will be available during move in and move out at the event. You can make the arrangements at the **SES Exhibitor Service Desk** prior to (or before the end of) the show. If you have any questions, please contact SES Exhibitor Service Department at **972-271-7444**. Pre-orders will receive preferential service at the show site, but you may also order this service at the **SES Service Desk**.

#### Check In Procedure:

1. One person will check in with a SES Supervisor, who will direct exhibitors to the POV unloading area.

2. One person must always remain with the vehicle or must return to the vehicle within 20 min.

3. A laborer will be dispatched to assist in unloading your vehicle on a first come, first served basis.

A POV, or privately owned vehicle, is any vehicle that is primarily designed to transport passengers, not cargo or freight. Examples include sedans, pick-ups, passenger vans, taxis, or sports utility vehicles. Cartload Service will be refused, and material handling charges will apply if arriving with any of the following vehicles:

#### ◆ Semi ◆ Flatbed ◆ Trailers ◆ Bobtail

Cartload Service	# of Trips	Straight Time	Overtime	Total
Dock to booth		\$62.72	\$94.08	\$
Booth to dock		\$62.72	\$94.08	\$
Round-trip		\$125.44	\$188.16	\$

#### Advance orders will receive preferential service at the show site.

Please indicate the approximate date, time and type of vehicle arriving in:

Date: \_\_\_\_\_

Vehicle Description: \_\_\_\_\_

Time:

### **Rules Regarding Cartload Service:**

- Must arrive in privately owned vehicle.
- This service is for exhibitors who have small hand carry items, all of which must fit in a 3' x 4' pushcart.
- Vehicle must unload at the receiving dock of exhibit hall.
- SES personnel will direct vehicles.
- Cart is not authorized to enter or go to any parking structure.
- Freight that is too large or heavy will be charged material handling rates.

#### **ORDER POLICY**

- All prices include delivery, installation, rental charges for the duration of the event and removal at completion.
- Payment in full must accompany all orders by <u>Wednesday, April 9, 2025</u> to receive discount price. Orders received after this date will be charged a standard rate.
- Items cancelled on or prior to <u>Wednesday, April 9, 2025</u> will be refunded at 100%. Items cancelled after <u>Wednesday, April 9, 2025</u> and prior to delivery will be refunded at 50%. Items cancelled on the show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are *Luxury Furniture, Graphics and Display Rentals*. If these items are cancelled after <u>Wednesday, April 9, 2025</u> they will be billed at 100%.

Total	+	Sales Tax 8.25%	=	Grand Total		
\$	+	\$	ш	\$		



## Labor – Vehicle Spotting Service Order Form

Company:	Contact Name:			
Address:	City, State:		Zip Code:	
Email:	Phone #:		Booth #:	

A Credit Card Authorization Form must be on file to receive service.

The spotting of vehicles is one of the most critical segments of the move in operation. Spotting is the placement or "dropping" of a vehicle or trailer on the event floor and its subsequent removal from the event floor. Exhibitors with vehicles (*self-propelled or pushed*) scheduled for display **MUST** complete and return the following form, via fax, to **SES** no later than <u>Wednesday</u>, April 9, 2025. Orders by phone will not be accepted. A target move-in time will be assigned based upon this information. Any off-target or unscheduled vehicle deliveries may be assessed a time and labor surcharge.

Round	Trip Vehicle Spotting Fee
	\$224.76 per vehicle
Additional requireme	nts, such as towing, will be charged on a ti

and materials basis.

Description of vehicle (s) to be spotted:

Arrival Date/Time:	Booth Number/Locat	ion:	
Dimensions: Length	Width	Height	Weight (lbs.)
Special Needs/Handling:			

### Vehicle Spotting Rules:

- Fuel tank must not contain more than 1/4 tank (or 5 gallons, whichever is less) of fuel.
- Gas caps must be locked or sealed by tape to prevent the escape of vapor.
- Refueling, or removal of fuel from vehicles, while on the premises is prohibited.
- Vehicles cannot be turned on, operated, or moved during event hours.
- Batteries must be disconnected and taped.
- Key(s) should be available to Show Management and/or SES at all times.
- No vehicles shall be parked in designated fire lanes.
- All spotting service orders are subject to SES Payment Policy and Limits and Liability.
- All work is to be performed under the supervision of an authorized exhibitor representative.
- *Please note:* some venues may have other and/or additional rules.

#### ORDER POLICY

- All prices include delivery, installation, rental charges for the duration of the event and removal at completion. Payment in full must accompany all orders by <u>Wednesday</u>, <u>April 9</u>, <u>2025</u> to
- receive discount price. Orders received after this date will be charged a standard rate.
- Items cancelled on or prior to <u>Wednesday, April 9, 2025</u> will be refunded at 100%. Items cancelled after <u>Wednesday, April 9, 2025</u> and prior to delivery will be refunded at 50%. Items cancelled on the show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are <u>Luxury</u> *Furniture, Graphics and Display Rentals.* If these items are cancelled after <u>Wednesday, April 9, 2025</u> they will be billed at 100%.

Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	=	\$



# **Rules & Regulations**

To assist in planning for your participation in this event, we know you will appreciate knowing in advance that union labor is required for certain aspects of your exhibit handling. To help you understand the *Area Work Rules-Labor Regulations*, we ask that you read the following.

## Decorator Labor

We currently have agreements with local unions to provide labor for display installation and dismantling. Full time employees of the exhibiting companies or approved EAC's, however, may set up their own exhibits without assistance from any union labor. If you would like assistance in setting up your booth, it can be ordered in advance by filling out the *Display Labor Form* in the SES exhibitor manual or on show site at the SES *Exhibitor Service Desk*.

## Material Handling

Exhibitors may use a two-wheel dolly or hand-carry their own freight into the exhibit hall. Please keep in mind, for some shows, parking may be limited for unloading and loading. A designated entrance for POV's will be provided and an allotted amount of time will be given per vehicle for loading and unloading. The use or rental of four-wheel dollies, flat bed carts or other mechanical equipment is not permitted. SES will control access to the loading docks in order to provide for a safe and orderly move in/move out.

## > Tipping

We request that exhibitors do not tip employees (give money, merchandise, or other special consideration for services rendered.) Any attempts to solicit a gratuity by an employee for any service should be reported immediately to a supervisor. Employees are paid an excellent wage. Tipping is strongly discouraged and is not accepted by company policy.

## > Safety

Standing on chairs, tables or other rental equipment is prohibited. This equipment is not engineered to support your weight. SES cannot be responsible for injuries or falls caused by the improper use of this equipment.



## **Third Party - Payment**

*Full payment* must be received for services requested before the order is processed. If you choose to pay by check, a credit card still must be on file.

#### SES will present invoices to third parties at show site for payment of all services rendered to exhibitors under the following conditions:

- The Exhibitor is required to complete the Exhibitor Appointed Contractor (EAC) form located in this Exhibitor Service Manual.
- The payment of the third party must be acceptable to SES. The credit card information below must be completed and submitted to SES prior to the show.
- If there is any doubt about who is to be invoiced for a service, the charge will be issued to the exhibitor. The exhibiting firm is ultimately responsible for the payment of charges. If the EAC requires **SES** to fax an invoice from the convention facility, a \$10.00 service fee will be added.
- The following form is to be completed, signed and returned by both parties. Otherwise, the request will not be approved.

#### All invoices must be resolved by the close of the show.

Exhibiting Company: Booth #:									
Exhibiting Company Contact name & Title:									
Authorized Signature:									
Display House Name (Third Party Payer):									
Display House Contact Name & Title:									
Authorized Signature:									
Display House Address (Third Party Payer):			City, State, Zip:						
Phone:			Fax:						
Items being billed to Third Party		Material H	andling		Furnishings		Display Labor		All Services
		Other:							

We understand and agree that we, the exhibiting firm, are ultimately responsible for payment of charges incurred. In the event the named third party does not make payment upon presentation of invoice at the show site, such charges will be presented to the exhibiting firm for payment.

Cardholder Name:					 
Master	arci	VISA		AMERICAN EXPRESS ©	
Credit Card Number:					 
Expiration Date (MM/YYYY): _					
Billing Address:			City, State,	ZIP code:	 
Phone:	Fax:		En	nail:	

Authorized Signature: I, \_\_\_\_\_\_, agree to the conditions stated in this manual and the paragraph above.



## Third Party – Exhibitor Appointed Contractor (EAC) Form

SES has been selected as the Official Service Contractor and must be used for all material handling, furniture rental, signs, rigging, cleaning, installation and dismantling of exhibit materials.

An Exhibitor Appointed Contractor (EAC) is: Any individual who is not a full-time permanent employee of an exhibiting firm, who is providing a service to an exhibitor on site and does not represent one or more of the Official Contractors.

## **Rules and Regulations**

- Each representative of an *EAC* must physically pick up, in person, an *"Exhibit Crew"* badge at the **SES** *Service Center*. If an *EAC* representative does not have identification which verifies his/her employment by the *EAC*, he/she must be accompanied to the **SES** *Service Desk* by a representative who does have verifying identification.
- These services shall not conflict with existing labor regulations or contracts and in fulfilling his/her obligations, the representative of an *EAC* shall adhere to the regulations set up by the Hall and Show Management regarding entrance. It is the responsibility of the Exhibitor to see that each representative of an *EAC* abides by the official *Rules and Regulations* of this exposition.
- The representative of an EAC shall have a true and valid order for services from an Exhibitor in advance of the event move-in date.
- No EAC shall solicit business on the show floor.

## **Certificate of Insurance (COI)**

It is the responsibility of each Exhibiting Firm utilizing an EAC to complete and return this form along with a Certificate of Insurance (COI) which names **SES** as additional insured for each EAC firm being utilized. (A sample COI can be found in this exhibitor manual.)

#### The EAC Certificate of Insurance must maintain:

• At least \$1 million in employer's liability, general liability, automobile liability and workers compensation as required in the state the exposition is located.

## This form must be received by: Wednesday, April 9, 2025

If this EAC form and the Certificate of Insurance are not received by Wednesday, April 9, 2025 Exhibitor or EAC will be required to order labor from SES.

Please clearly note Company Name and Show Name on the Certificate of Insurance form. (See sample)

Complete all information below:					
Exhibiting Firm:		Booth #:			
Authorized Contract Name & Title:	Authorized Contact Signature:				
Full Name of EAC:					
Address of EAC:	City, State, Zip:				
Authorized EAC Contact Name & Title:	Authorized EAC Contact Signature:				
EAC Representative on Show Site:					
Phone Number: Email:					
Type of service being performed:					
For additional questions please call us at 972,271,7444 or toll free 866,386,3976 (866,FUN,	EXPO)				



## Third Party – Sample Certificate of Liability Insurance

This form should name SES as additional insured for each EAC firm being utilized. Note: The EAC must maintain at least \$1 million in employer's liability, general

ACCORD CERTIFICATE OF LIABILITY INSURANCE DATE (MM/DD/YYYY)												
						5,1111,						
PRODUCER			THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE									
ABC Insurance Agency			HOLDER, THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.									
	ker Lane						INSURERS AFFORDI	NG COVER	AGE			
New Yor	k, NY 12345											
INSURED				INSURER A: Hartford Insurance Company of Texas								
	y Name, Inc porate Lane			INSURER B: Aetna Casualty & Surety Company								
New Yor	k, NY 12345			INSURER C: Royal Insurance Company								
COVERA	GE'S			CERTIFICATE NUMBER: REVISION NUMBER:								
THE POL	ICIES OF INSURANCE LISTED	BELOW HAVE BEEN	ISSUES T	O THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT TERM OF								
							Y BE ISSUED OR MAY PERTAI			ORDED BY TI	HE POLICIES DESCRIBED	
HEREIN	S SUBJECT TO ALL THE TERM	VIS, EXCLUSIONS AN	ID CONDIT	TIONS OF S	INS OF SUCH POLICIES, LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.							
INSUR	TYPE OF INSU	RANCE				Y EFFECTIVE DATE	POLICY EXPIRATION	LIMITS				
LTR			NUN	MBER (N		IM/DD/YYYY)	DATE (MM/DD/YYYY)					
Α	GENERAL LIABILITY 000		000P98	000P98298-AI1 01/0		/16	01/01/17	EACH OCCURRENCE			\$1,000,000	
	COMMERCIAL GENERAL L	IABILITY						FIRE DAMAGE (Any one fire)			\$50,000	
	CLAIMS MADE O	CCUR						MED EXP (Any one person)			\$5,000	
								PERSONAL & ADV INJURY			\$1,000,000	
	GENERAL AGGREGATE LIN							GENERAL AGGREGATE			\$2,000,000	
	POLICY PROJECT_	100						PRODUCTS-COMP/OP AGG		\$2,000,000		
В	AUTOMOBILE LIABILITY		SKLS-02	0294995 01/01/16		/16	01/01/17	COMBINED SINGLE LIMIT			\$1,000,000	
	ANY AUTO							(each accident)		.,,,		
ALL OWNED AUTO SCHED AUTOS							BODILY INJURY		\$			
NON-OWNED AUTOS HIRED AUTOS							(per person)		<b>^</b>			
AUTUS							BODILY INJURY (per accident)			\$		
						PROPERTY DAMAGE			\$			
	GARAGE LIABILITY								NLY-EA ACCID	DENT	\$	
	ANY AUTO							OTHER \$		\$		
								THAN \$				
Α	UMBRELLA EXCESS LIABILITY XL1234		567 01/01/16		/16	01/01/17		COURRENCE	\$			
	OCCUR CLAIMS N DEDUCTIBLE RET	MADE ENTIONS					AGGREGATE			\$		
С	WORKERS COMPENSATIO		A4145-SS-PJ37 01/01		/16	01/01/17	WC STAT	TUATORY	OTHER			
	EMPLOYERS LIABILITY						LIMITS					
						E.L. EACH ACCIDENT			\$1,000,000			
						E.L. DISEASE-EA EMPLOYEE			\$1,000,000			
						11.0	a. /a. /.=	E.L. DISEASE-POLICY LIMIT			\$1,000,000	
D	OTHER 000P98298-A		298-AI1	98-AI1 01/01/16		01/01/17	EACH OCCURRENCE &		\$1,000,000			
	Professional Liability						AGGREGATE		\$3,000,000			
DESCRIPTION OF OPERATIONS/LOCATIONS/VEHICLES/EXCLUSIONS ADDED BY ENDORSEMENT/SPECIAL PROVISIONS												
CERTIFICATE HOLDER       _X_       ADDITIONAL INSURED; INSURER LETTERX_       CANCELLATION												
SES SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREO							RATION DATE THEREOF,					
Exhibit	or Services						IPANY WILL ENDEAVOR TO M					
10548 US Highway 80						EFT, BUT FAILURE TO DO SO S		DSE NO OBLIG	ATION OR L	IABILITY OF ANY KIND		
Forney, TX 75126						ER, ITS AGENTS OF REPRESEN	TATIONS.					
				AUTHORIZED REP	RESENTATIVE							
Re: Pin	ners Georgia 2025					John Smith, CIC						

PRODUCER: Insurance Agent/Broker who issues certificate.

- **NAME OF INSURED:** Must be the legal name of contracting party. ٠
- TYPES OF INSURANCE: Must include types required by contract. ٠

FORM OF COVERAGE: Must be "occurrence" form of coverage. ٠

٠ **CERTIFICATE HOLDER:** Must be Superior Expo Services POLICY EFFECTIVE DATE: Must be prior to or coincidental with the first day of Exhibitor Move-In. ٠

- ٠ POLICY EXPIRATION DATE: Must be on or after the last day of Exhibitor Move-Out.
- . LIMITS OF INSURANCE: Must be the same or greater than required by contract.
- ٠ NOTICE OF CANCELLATION: 30-day notice must be provided.

NAME ADDITIONAL INSURED'S: Superior Expo Services (Official Service ٠ Provider), Show Management, Show and Facility as additional insureds on a primary and non-contributory basis.

\* AUTHORIZED REPRESENTATIVE: Must be signed (not stamped) by an authorized representative of Producer.

Pinners Georgia 2025 April 25- 26, 2025 Cobb Galleria Centre – Hall: A B



# Utilities

Utilities are chosen by the show managers. When requesting services such as electricity, WiFi, dedicated internet connections, etc., it's important to closely consider the details of the companies offering these utilities. Reach out to them through email or phone directly. SES is not responsible for overseeing these choices. If we've received utilitity forms, you can access them through the provided links below or email <u>service@superior-expo.com</u>.

"Electricity"

"Wifi"

"Dedicated Internet Connections"

"Water"

"Lead Retrival"



# **Frequently Asked Questions (FAQ)**

<ul> <li>Each event is different. See <i>Event Information</i>, page 4, which vill specifically its what items, if any, will be included in the booth space.</li> <li>WMAT IF HE GOTH DOES NOT NICUDE TERMS IN RED2 </li> <li>Items that are provided as part of your booth package have no trade-in value. If you need an item that is not listed with the booth, you must order that item separately at the published rate.</li> <li>Online Ordering – A link to the site, username, and password will be emailed to you.</li> <li><i>Email orders or garker Byoardine reasonam</i></li> <li>Fox in your order with the Credit Cord Authorization form to: 972.271.7888, Attr: Exhibitor Services</li> <li>Mali in your order forms and full payment to: Superior Expo Services, 706 Rond Road, Koufman, 7X 75142</li> <li>Orders will not be processed without full payment. Please review our Payment Palicie's for detailed information. Don't forget to keep a copy of your order for your corder forms indicated on each of the form located in this manual.</li> <li>WMAT IS THE CARCELLATION POLICY FOR REFUNSION ON FURNISHINGS?</li> <li>Items cancelled on a rapir to Widenciday, April 9, 2025, will be tradited at 100%. Letters an economic biology are a concelled after Wednesday, April 9, 2025, and prior to delivery will be refunded at 50%. Letters cancelled on the forms are cancelled after Wednesday, April 9, 2025, and prior to delivery will a the finded at 100%. Letters and the deliver ratio on biologic are Liveury Familtary, Graphics and Dislogic Merida. It these items are cancelled after Wednesday, April 9, 2025, and prior to delivery will be finded at 100%. Letters and the deliver of the or file.</li> <li>MAI TO LET CO TAV IN ADVAINEE FOR SERVICES, OR MAY I TRING A CHEECK TO THE SHOW?</li> <li>Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file.</li> <li>Option 12.Advances Shoging is sending your mat</li></ul>	what rowshings are provided with two booth space:
<ul> <li>Tens that are provided as part of your booth package have no trade-in value. If you need an item that is not listed with the booth, you must order that item separately at the published rate.</li> <li>HOW DO I PLACE MY ORDER?</li> <li>Online Ordering – A link to the site, username, and password will be emailed to you.</li> <li><i>Email andres to service</i>(<i>Bsyuerof expo.com</i>)</li> <li><i>Frax in your order</i> with the <i>Credit Card Authorization</i> form to: 972.271.7888, Attr: Exhibitor Services</li> <li><i>Moll in your order</i> forms and full payment. Please review our <i>Payment Philocies for detailed information</i>. Don't forget to keep a copy of your order for your records. For orders going to other "official suppliers" (i.e.: Electrical, Internet, Telephone, Audio Visual, etc.) please follow the payment and mailing instructions indicated on each of the forms located in this manual.</li> <li>WHAT I STH ECANCELLATION POLICY FOR EREVIDES ON FURNISHINGST</li> <li>Tens cancelled on or prior to <u>Wednesday. Annil 9. 2025</u> will be refunded at 100%. Exceptions to this policy are <i>Luxary Furniture, Graphics and Dsploy Rentals</i>. If these items are cancelled after <u>Wednesday, Annil 9. 2025</u> will be refunded at 100%. Exceptions to this policy are <i>Luxary Furniture, Graphics and Dsploy Rentals</i>. If these items are cancelled after Wednesday, Annil 9. 2025 will be refunded at 100%. Exceptions to this policy are <i>Luxary Furniture, Graphics and Dsploy Rentals</i>. If these items are cancelled after Wednesday, Annil 9. 2025 will be refunded at 100%. Exceptions to this policy are <i>Luxary Furniture, Graphics and Dsploy Rentals</i>. If these items are cancelled after Wednesday, Annil 9. 2025 will be refunded at 100%. Exceptions to this policy are <i>Luxary Furniture, Graphics and Dsploy Rentals</i>. If these items are cancelled after Wednesday, Annil 9. 2025 will be refunded at 100%. Exceptions to this policy are <i>Luxary Furniture, Graphics and Dsploy Rentals</i>. If these items are cancelled after Wednesday, Annil 9. 2</li></ul>	
separately at the published rate. HOW DOI PLACE NY ORDER? Dolline Ordering – A link to the site, username, and password will be emailed to you. E fax in your order forms and full payment to: Superior Expo Services, 706 Rand Road, Koufman, TX 75142 Orders will not be processed withouth full payment. Please review our Payment Pridice's for detailed information. Don't forget to keep a copy of your order for your records. For orders going to other "official suppliers", (i.e.: Electrical, Internet, Telephone, Audio Visual, etc.) please follow the payment and mailing instructions indicated on each of the forms located in this manual. WHAT 15 THE CANCELLATION POLICY FOR REFUNDS ON FURNISHINGS? Items cancelled on or prior to Wideneday. And 19, 2025, will be reinforded at 100%. Exceptions to this policy are <i>Lawry Furniture</i> , Graphics and Display Nextos. If these thems are cancelled after Wideneday, April 9, 2025, and prior to bidened will be refunded at 50%. Items cancelled on the forms located later Wideneday, April 9, 2025, will be tabled at 100%. EAM REQUIRED TO PAY IN ADVACE FOR SERVICES, OR MAY IN ERING A CHECK TO THE SHOW? Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file. WHAT ARE MY OPTIONS FOR INBOUND SHIPPING? O toton 1: Advance Shipping is sending your materials is up to 30 days prior to the event, to a designated warchouse which will store your freight and then deliver it does not allow for errors by you inbound carrier. If there is a problem and your carrier does not arrive on time, there may not be enough time to resend your materials. WHAT 15 THE DIFFERENCE BETWEEN MATERIAL HANDLING & SHIPPING? WHAT 15 THE DIFFERENCE DETWEEN MATERIAL HANDLING & SHIPPING? WHAT 15 THE DIFFERENCE DETWEEN MATERIAL HANDLING & SHIPPING? WHAT 15 THE DIFFERENCE BETWEEN MATERIAL HANDLING & SHIPPING? WHAT 15 THE DIFFERENCE BETWEEN MATERIAL HANDLING & SHIPPING? WHAT 15 THE DIFFERENCE BETWEEN MAT	
<ul> <li>Online Ordering – A link to the site, username, and password will be emailed to you.</li> <li>Email orders to <u>service@superior_engatore</u></li> <li>Fax in your order with the Credit Cord Authorization form to: 972.271.7888, Attr: Exhibitor Services</li> <li>Mall in your order forms and full payment to: Superior Expo Services, 706 Rond Road, KauyIman, TX 75142</li> <li>Orders will the Credit Cord Authorization form to: 972.271.7888, Attr: Exhibitor Services, 100 or order for your order for group order for "official suppliers", (i.e.: Electrical, Internet, Telephone, Audio Visual, etc.) please follow the payment and mailing instructions indicated on each of the form slocated in this manual.</li> <li>WHAT 15 THE CANCELLATION POLICY FOR REFUNDS ON FURNISHINGS?</li> <li>Hems cancelled on the yohor Wednesday, And 19, 2025 will be refunded at 100%. Knews cancelled at the Wednesday, And 19, 2025 will be yold be at 100%.</li> <li>AMI REQUIRED TO PAY IN ADVANCE FOR SERVICES, OR MAY I BRING A CHECK TO THE SHOW?</li> <li>Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file.</li> <li>Option 1: Advance Shipping is sonding your materials, up to 30 days prior to the event, to a designated warehouse which will store your freight and then deliver it directly to your booth space during SES move in. The advantage of sending your relight in advance is knowing it has arrived and will be delivered to your booth prior to your arrival.</li> <li>Option 1: Advance Shipping SES move in. The advantage of sending your freight in advance shipping location, delivery to your booth, handling of empty containers (reevoing, undoaling your anterials derives to all spring the designated move in times. There is some risk with direct shipping to sending your materials.</li> <li>Option 2: Direct Shipping IS sending your materials device to shipping.</li> <li>Option 2: Direct Shippi</li></ul>	
<ul> <li>Enail orders to <u>service@superior_exo.com</u></li> <li>Fax in your order with the Credit Card Authorization form to: 972-271.7888, Atm: Exhibitor Services</li> <li>Moli in your order forms and full payment to: Superior Expo Services, 706 Rand Road, Kaufman, TX 75142</li> <li>Orders will not be processed without full payment. Please review our Payment Policies for detailed information. Don't forget to keep a copy of your order for your records. For orders going to other "Official suppliers", Lei Electrical, Internet, Telephone, Audo Visual, etc.) please follow the payment and mailing instructions indicated on each of the forms located in this manual.</li> <li>WHAT IS THE CANCELLATION POLICY FOR REFUNDS ON FURNISHINGS7</li> <li>Items cancelled on or prior to Wednesday, April 9, 2025 will be refunded at 100%. Items cancelled at the Wednesday. April 9, 2025, and prior to delivery will be refunded at 50%. Items cancelled on the show site or after deviders are non-critical able at motions. To the Services to this policy are Luxury Furniture, Graphics and Display Rentols. If these them are cancelled after Wednesday, April 9, 2025, they will be billed at 100%.</li> <li>AM I REQUIRED TO PAY IN ADVANCE FOR SERVICES, OR MAY I BRING A CHECK TO THE SHOW?</li> <li>Full payment must be received for services requested before the order will be processed. If you choods to pay by check, a credit card is still required to be on file.</li> <li><b>Option 1:</b> Advance Shipping is sending your materials directly to show site during the designated warehouse which will store your freight and then deliver it directs thoughing is sending your materials directly to show site during the designated mave in times. There is some risk with direct shipping because it does not arrive on time, there may not be enough time to resend your materials directly to show site during the designated mave on tarrive on time, there may not be enough time to resend your materials directly to show site during the desisend</li></ul>	HOW DO I PLACE MY ORDER?
<ul> <li>era in your order with the Credit Card Authorization form to: 972-271-2888, Atta: Exhibitor Services</li> <li>Mail in your order forms and full payment to: Superior Expo Services, 706 Rand Road, Kaufman, TX 75142</li> <li>Orders will not be processed without full payment. Please review our Payment Policies for detailed information. Don't forget to keep a copy of your order for your records. For orders going to other "official suppliers", (i.e.: Electrical, Internet, Telephone, Audio Visual, etc.) please follow the payment and mailing instructions indicated on each of the forms located in this manual.</li> <li>WHAT 15 THE CANCELLATION POLICY FOR REFUNDS ON FURNISHINGS?</li> <li>Hems cancelled on or prior to Wednesday, And 19, 2025 will be refunded at 100%. Exceptions to this policy are Luxury Furniture, Graphics and Disploy Rentols. If these items are cancelled after Wednesday, And 19, 2025, they will be billed at 100%. Exceptions to this policy are Luxury Furniture, Graphics and Disploy Rentols. If these items are cancelled after Wednesday, And 19, 2025, they will be billed at 100%. Exceptions to this policy are Luxury Furniture, Graphics and Disploy Rentols. If these items are cancelled after Wednesday, And 19, 2025, they will be billed at 100%. Exceptions to this policy are Luxury Furniture, Graphics and Disploy Rentols. If these RIVELS, OR MAN I ERING A CHECK TO THE SHOW?</li> <li>Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file.</li> <li>Option 1: Advance Shipping is sending your materials directly to show site during the designated warehouse which will store your freight and then deliver it directly to your boots pace during SS move in. The advantage of sending your carrier does not arrive on time, there may not be enough time to resend your booth prior to your arrival.</li> <li>Option 1: Advance Shipping in sending your materials directly to show sit</li></ul>	<ul> <li>Online Ordering – A link to the site, username, and password will be emailed to you.</li> </ul>
<ul> <li>Mail in your order forms and full payment to: Superior Expo Services, 706 Rand Road, Kaufman, TX 5124</li> <li>Orders will not be processed without full payment. Hease review our Payment Policies for detailed information. Don't forget to keep a copy of your order for your records. For orders going to other "official supplies", (i.e.: Electrical, Internet, Telephone, Audio Visual, etc.) please follow the payment and mailing instructions indicated on each of the forms located in this manual.</li> <li>WHAT IS THE CANCELLATION POLICY FOR NERVINS (INCES)</li> <li>Items cancelled on or prior to Wednesday. April 9, 2025, will be refunded at 100%. Emes cancelled after Wednesday, April 9, 2025, and prior to delivery will be refunded at 50%. Items cancelled on the work site or after delivery are non-refundable and billed at 100%.</li> <li>AM I REQUIRED TO PAY IN ADVANCE FOR SERVICES, OR MAY I BRING A CHECK TO THE SHOW?</li> <li>Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file.</li> <li>Option 1: Advance Shipping is sending your materials, up to 30 days prior to the event, to a designated warhouse which will be or your boott prior to your arrival.</li> <li>Option 2: Direct Shipping is sending your materials. Up to 30 days prior to the event, to a designated warkne is knowing it has arrived and will be delivered to your boott prior to your arrival.</li> <li>Option 2: Direct Shipping is sending your materials directly to show site or after the obsont at the colse of the event, and removal of the material after your boott, prior to your arrival.</li> <li>Option 2: Direct Shipping is sending your materials directly to show site or after the designated marking in the reservice on your bootth prior to your arrival.</li> <li>Option 2: Direct Shipping is sending your materials directly to show site or after the desin atrive on time, there may not be enough time t</li></ul>	
Orders will not be processed without full payment. Please review our Payment Policies for detailed information. Don't forget to keep a copy of your order for your records. For orders going to other "official suppliers", (i.e.: Electrical, Internet, Telephone, Audio Visual, etc.) please follow the payment and mailing instructions indicated on each of the forms located in this manual.         WHAT 15 THE CANCELLATION POLICY FOR REFUNDS ON FURNISMICS?         Items cancelled on or prior to Wednesday. April 9, 2025, will be prior to delivery will be refunded at 100%. Items cancelled after Wednesday. April 9, 2025, here of the payment and mailing information. Don't forget to this policy are Luxury Furniture, Graphics and Display Rentals. If these tenses are cancelled after Wednesday, Angil 9, 2025, here will be billed at 100%.         AMI REQUIRED TO PAY IN ADVANCE FOR SERVICES, OR MAY I BRING A CHECK TO THE SHOW?         Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file.         WHAT ARE MY OPTIONS FOR INBOUND SHIPPING?         • Option 1.2. Direct Shipping is sending your materials up to 30 days prior to the event, to a designated warehouse which will store your freight and then deliver it directly to your booth parce during SES move in. The advantage of sending your freight in advance is knowing it has arrived and will be delivered to your materials. <b>Option 1.2.</b> Direct Shipping is sending your materials directly to show site during the designated move in times. There is some risk with direct shipping because it does not allow for errors by your inbound carrier. If there is a problem and your carrier does not arrive on time, there may not be enough time to resend your materials. <td><ul> <li>Fax in your order with the Credit Card Authorization form to: 972.271.7888, Attn: Exhibitor Services</li> </ul></td>	<ul> <li>Fax in your order with the Credit Card Authorization form to: 972.271.7888, Attn: Exhibitor Services</li> </ul>
<ul> <li>your records. For orders going to other "official suppliers", [Le:: Electrical, Internet, Telephone, Audio Visual, etc.) please follow the payment and mailing instructions indicated on each of the forms located in this manual.</li> <li>WHAT IS THE CANCELLATION FOLICY FOR REFUNDS ON FURNISHINGS?</li> <li>Items cancelled on or prior to <u>Wednesday, Anril 9, 2025</u>, will be refunded at 100%. Items cancelled after <u>Wednesday, Anril 9, 2025</u>, and prior to delivery will be frefunded at 50%. Items cancelled on the two wis teo after delivery are <u>norreginable</u> and billed at 100%. Exceptions to this policy are <i>Lusury Furniture, Graphics and Display Rentals</i>. If these items are cancelled after <u>Wednesday, April 9, 2025</u>, they will be billed at 100%.</li> <li>AMI REQUIRED TO PAY IN ADVANCE FOR SERVICES, OR MAY I BRING A CHECK TO THE SHOW?</li> <li>Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file.</li> <li><b>WHAT AK MY OPTIONS FOR INBOUND SHIPPING?</b></li> <li>Option 1: Advance Shipping is sending your materials, up to 30 days prior to the event, to a designated warehouse which will sore your freight and then deliver it directly to your advant get some risk with direct shipping because it does not allow for errors by your inbound carrier. If there is a problem and your carrier does not arrive on time, there may not be enough time to resend your materials.</li> <li><b>WHAT 15 THE DIFFERENCE BETWEEN MATERIAL HANDLING &amp; SHIPPING?</b></li> <li><b>Material Handling</b> includes receiving, unloading your shibit materials, storage for up to 30 days at the advance shipping location, delivery to your booth, handling of empty containers (removal for booth, stored, then returned to the booth at the close of the event) and removal of the material from your exhibit booth for receiving. unloading your whibit materials, storage for up to 30 days at the advance shipping location, delivery oury</li></ul>	Mail in your order forms and full payment to: Superior Expo Services, 706 Rand Road, Kaufman, TX 75142
Instructions indicated on each of the forms located in this manual.  WHAT IS THE CANCELLATION POLICY FOR REFUNDS ON FURNISHINGS? Items cancelled on or prior to <u>Wednesday, April 9, 2025</u> , and prior to delivery will be refunded at 50%. Items cancelled on the show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are <i>Luxury Furniture</i> , Graphics and Disploy Pentch. If these items are cancelled after <u>Wednesday, April 9, 2025</u> , and prior to delivery will be refunded at 50%. Items cancelled on the show site or after delivery are <u>non-refundable</u> and billed at 100%. Exceptions to this policy are <i>Luxury Furniture</i> , Graphics and Disploy Pentches. If these items are cancelled after <u>Wednesday, April 9, 2025</u> , where the well the billed at 100%. Items cancelled on the show site or after <u>Wednesday, April 9, 2025</u> . <b>WHAT IS THE CANCE FOR SERVICES, OR MAY I BRING A CHECK TO THE SHOW?</b> Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file. <b>WHAT ARE MY OPTIONS FOR INBOUND SHIPPING?</b> Option 1: <u>Advance Shipping</u> is sending your materials, up to 30 days prior to the event, to a designated warehouse which will store your freight and then deliver it directly to your booth space during SES move in. The advantage of sending your freight in advance is knowing it has arrived and will be delivered to your booth prior to your arrival. <b>Option 1: DiverterShipping</b> is sending your materials directly to show site during the designated move in times. There is a mole and you carrier does not arrive on time, there may not be enough time to resend your materials. <b>WHAT IS THE DIFFERENCE BETWEEN MATERIAL HANDLING &amp; SHIPPING?</b> • <u>Material Handling</u> includes receiving, unloading your exhibit materials, storage for up to 30 days at the advance shipping location, delivery to your booth, handling of ency to shub chainers is are transported wit carriers to and from the event location. <b>WHO</b>	Orders will not be processed without full payment. Please review our Payment Policies for detailed information. Don't forget to keep a copy of your order for
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Graphics and Display Rentals. If these items are cancelled after Wednesday, April 9, 2025 they will be billed at 100%.         AM I REQUIRED TO PAY IN ADVANCE FOR SERVICES, OR MAY I BRING A CHECK TO THE SHOW?         Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file.         WHAT ARE MY OPTIONS FOR INBOUND SHIPPING?         Option 1: Advance Shipping is sending your materials, up to 30 days prior to the event, to a designated warehouse which will store your freight and then deliver it directly to your booth space during SES move in. The advantage of sending your relight in advance is knowing it has arrived and will be delivered to your booth prior to your arrival.         • Option 2: Direct Shipping is sending your materials directly to show site during the designated move in times. There is some risk with direct shipping because it does not allow for errors by your inbound carrier. If there is a problem and your carrier does not arrive on time, there may not be enough time to resend your materials.         WHAT IS THE DIFFERENCE BETWEEN MATERIAL HANDLING & SHIPPING?         Material Handling includes receiving, unloading your exhibit materials, storage for up to 30 days at the advance shipping location, delivery to your booth, handling of empty containers (removal from booth, stored, then returned to the booth at the close of the event) and removal of the material from your exhibit booth for reloading onto outbound carriers. This charge does not include the cost of shipping.         • Shipping is the means by which shipments are transported via carriers to and from the event location.         WHAT IS A BILL OF LADING?	
<ul> <li>AM 1 REQUIRED TO PAY IN ADVANCE FOR SERVICES, OR MAY I BRING A CHECK TO THE SHOW?</li> <li>Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file.</li> <li>WHAT ARE MY OPTIONS FOR INBOUND SHIPPING?</li> <li>Option 1: Advance Shipping is sending your materials, up to 30 days prior to the event, to a designated warehouse which will store your freight and then deliver it directly to your booth space during SES move in. The advantage of sending your freight in advance is knowing it has arrived and will be delivered to your booth prior to your arrival.</li> <li>Option 2: Direct Shipping is sending your materials directly to show site during the designated move in times. There is some risk with direct shipping because it does not allow for errors by your inbound carrier. If there is a problem and your carrier does not arrive on time, there may not be enough time to resend your materials.</li> <li>WHAT IS THE DIFFERENCE BETWEEN MATERIAL HANDLING &amp; SHIPPING?</li> <li>Material Handling includes receiving, unloading your exhibit materials, storage for up to 30 days at the advance shipping location, delivery to your booth, handling of empty containers (removal from booth, stored, then returned to the booth at the close of the event) and removal of the material from your exhibit booth for reloading onto outbound carriers. This charge does not include the cost of shipping.</li> <li>Shipping is the means by which shipments are transported via carriers to and from the event location.</li> <li>WHOT IS THE PREFERENCE CARRIER?</li> <li>Superior Expo Solutions is the preferred carrier for the show. SEE Solutions offers a convenient, hassle-free shipping service. If you would like to arrange for shipping or receive a quote from SES Solutions, please call 972-271-7444.</li> <li>WHAT IS A BILL OF LADING?</li> <li>Bill of Lading is anadatory for SES to release your mat</li></ul>	
<ul> <li>Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file.</li> <li>Option 1: Advance Shipping is sending your materials, up to 30 days prior to the event, to a designated warehouse which will store your freight and then deliver it directly to your booth space during SES move in. The advantage of sending your regipit in advance is knowing it has arrived and will be delivered to your booth prior to your arrival.</li> <li>Option 2: Direct Shipping is sending your materials directly to show site during the designated move in times. There is some risk with direct shipping because it does not allow for errors by your inbound carrier. If there is a problem and your carrier does not arrive on time, there may not be enough time to resend your materials.</li> <li>WHAT 1S THE DIFFERENCE BETWEEN MATERIAL HANDLING &amp; SHIPPING?</li> <li>Material Handling includes receiving, unloading your exhibit materials, storage for up to 30 days at the advance shipping location, delivery to your booth, handling of empty containers (removal from booth, stored, then returned to the booth at the close of the event) and removal of the material from your exhibit booth for reloading onto outbound carriers. This charge does not include the cost of shipping.</li> <li>Shipping is the means by which shipments are transported via carriers to and from the event location.</li> <li>WHAT 1S THE DIFFERENC CARRIER?</li> <li>Superior Expo Solutions is the preferred carrier for the show. SES Solutions offers a convenient, hassle-free shipping service. If you would like to arrange for shipping is a vote of subment of second, their intended destination, and the terms for transporting the shipment to its final destination. A Bill of Lading is andatory for SES to release your materials to your specified carrier at the close of the event.</li> <li>WHAT 1S A BILL OF LADING?</li> <li>Yue of document that is u</li></ul>	
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